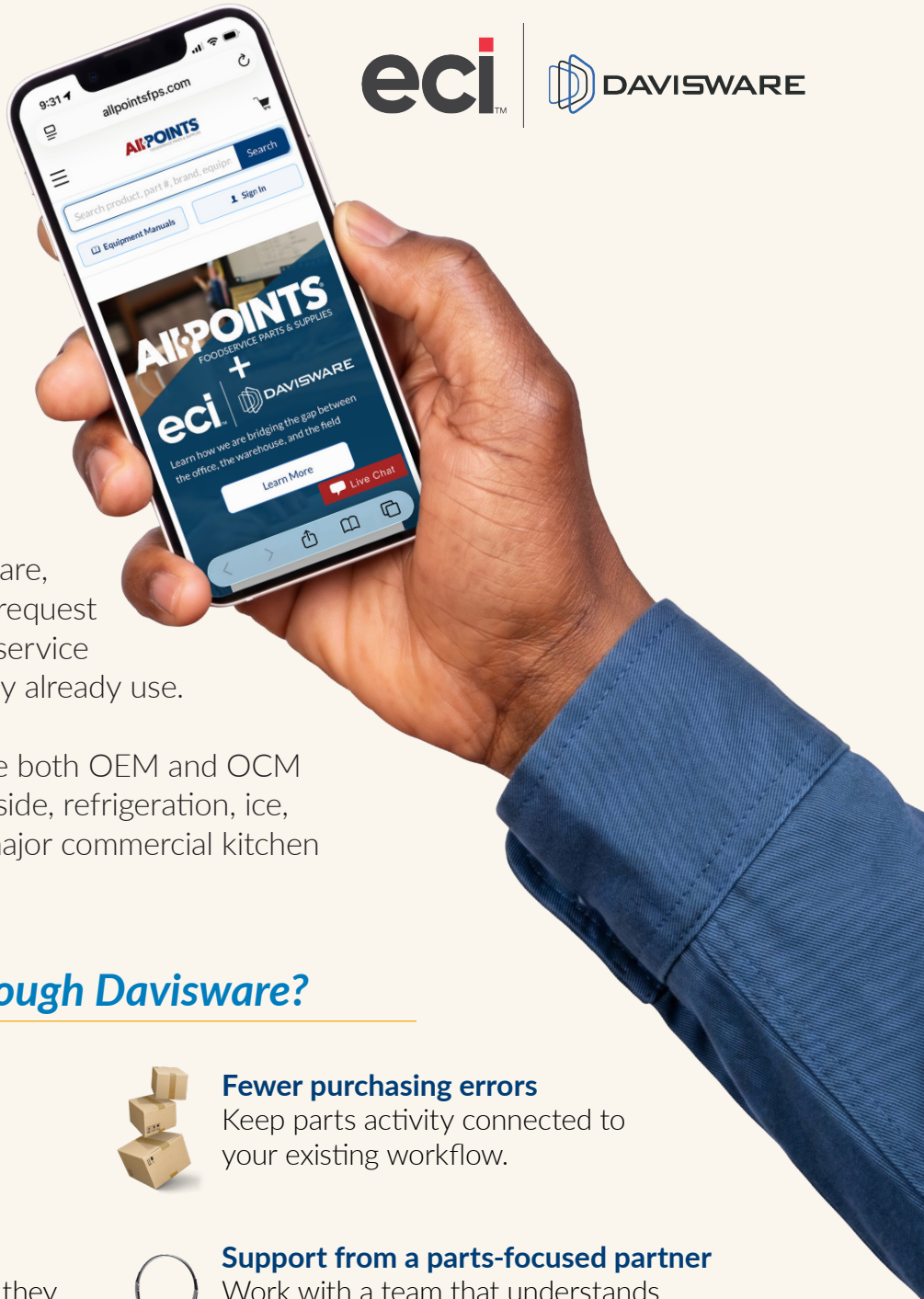


How to use **AllPoints in Davisware**

AllPoints is available through Davisware, making it easier for service teams to request access to a trusted commercial foodservice parts partner inside the platform they already use.

With AllPoints, your team can source both OEM and OCM replacement parts for hot side, cold side, refrigeration, ice, beverage, warewashing, and other major commercial kitchen equipment categories.



Why connect AllPoints through Davisware?



Less time spent on ordering

Reduce manual steps and unnecessary back-and-forth.



Fewer purchasing errors

Keep parts activity connected to your existing workflow.



Faster speed to repair

Help technicians get the parts they need to keep service calls moving.



Support from a parts-focused partner

Work with a team that understands service companies, technicians, and commercial kitchen repair.

How to request access

Submit a case through the Davisware client portal to request access to AllPoints.

Before you begin

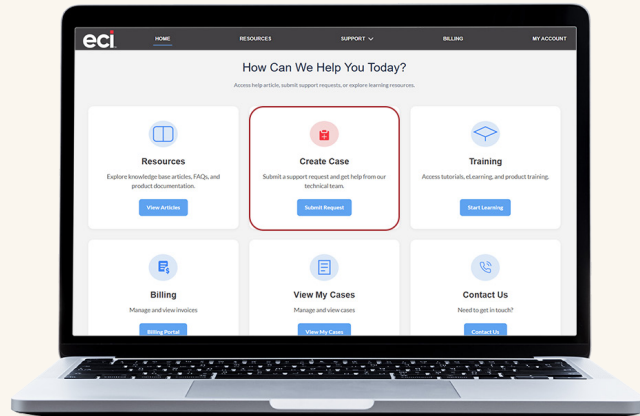
Have your **AllPoints account number** ready.

You must include it in the case details so your request can be completed.

Log in

to the Davisware client portal and select **Create Case**.

1



Select **Create Case** from the Davisware client portal.

Complete

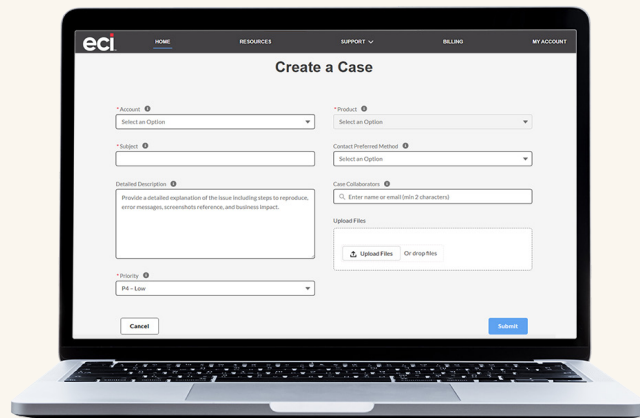
the required fields on the **Create a Case** form.

2

Subject: Request Access to AllPoints

Detailed Description:

Please enable access to AllPoints through Davisware. Our AllPoints account number is: **[INSERT ACCOUNT NUMBER]**.



Include your **AllPoints account number** in the case description.

Click Submit.

Your case will be routed to the appropriate teams for setup. You can return to the portal to view updates, add comments, or follow up as needed.

3

Questions?

Donny Smith *Director of Business Development*

Email dsmith@dfsupsupply.com

Phone 615.707.3669